

# Creating Accessible Survey Instruments for Use with Autistic Adults and People with Intellectual Disability: Lessons Learned and Recommendations

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## Abstract

Despite growing appreciation of the need for research on autism in adulthood, few survey instruments have been validated for use with autistic adults. We conducted an institutional ethnography of two related partnerships that used participatory approaches to conduct research in collaboration with autistic people and people with intellectual disability. In this article, we focus on lessons learned from adapting survey instruments for use in six separate studies. Community partners identified several common problems that made original instruments inaccessible. Examples included: (1) the use of difficult vocabulary, confusing terms, or figures of speech; (2) complex sentence structure, confusing grammar, or incomplete phrases; (3) imprecise response options; (4) variation in item response based on different contexts; (5) anxiety related to not being able to answer with full accuracy; (6) lack of items to fully capture the autism-specific aspects of a construct; and (7) ableist language or concepts. Common adaptations included: (1) adding prefaces to increase precision or explain context; (2) modifying items to simplify sentence structure; (3) substituting difficult vocabulary words, confusing terms, or figures of speech with more straightforward terms; (4) adding hotlinks that define problematic terms or offer examples or clarifications; (5) adding graphics to increase clarity of response options; and (6) adding new items related to autism-specific aspects of the construct. We caution against using instruments developed for other populations unless instruments are carefully tested with autistic adults, and we describe one possible approach to ensure that instruments are accessible to a wide range of autistic participants.

**Keywords:** survey adaptation, accessibility, community-based participatory research, autism in adulthood, intellectual and developmental disability, psychometrics, patient-reported outcome measures

## Lay Summary

*Why is this topic important?*

To understand what can improve the lives of autistic adults, researchers need to collect survey data directly from autistic adults. However, most survey instruments were made for the general population and may or may not work well for autistic adults.

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*What is the purpose of this article?*

To use lessons learned from our experience adapting surveys—in partnership with autistic adults—to create a set of recommendations for how researchers may adapt instruments to be accessible to autistic adults.

*What did the authors do?*

Between 2006 and 2019, the Academic Autism Spectrum Partnership in Research and Education (AASPIRE) and the Partnering with People with Developmental Disabilities to Address Violence Consortium used a participatory research approach to adapt many survey instruments for use in six separate studies. We reviewed records from these partnerships and identified important lessons.

*What is this recommended adaptation process like?*

The adaptation process includes the following:

- (1) Co-creating collaboration guidelines and providing community partners with necessary background about terminology and processes used in survey research;
- (2) Collaboratively selecting which constructs to measure;
- (3) Discussing each construct so that we can have a shared understanding of what it means;
- (4) Identifying existing instruments for each construct;
- (5) Selecting among available instruments (or deciding that none are acceptable and that we need to create a new measure);
- (6) Assessing the necessary adaptations for each instrument;
- (7) Collaboratively modifying prefaces, items, or response options, as needed;
- (8) Adding “hotlink” definitions where necessary to clarify or provide examples of terms and constructs;
- (9) Creating new measures, when needed, in partnership with autistic adults;
- (10) Considering the appropriateness of creating proxy report versions of each adapted measure; and
- (11) Assessing the adapted instruments’ psychometric properties.

*What were common concerns about existing instruments?*

Partners often said that, if taking a survey that used the original instruments, they would experience confusion, frustration, anxiety, or anger. They repeatedly stated that, faced with such measures, they would offer unreliable answers, leave items blank, or just stop participating in the study. Common concerns included the use of difficult vocabulary, confusing terms, complex sentence structure, convoluted phrasings, figures of speech, or imprecise language. Partners struggled with response options that used vague terms. They also felt anxious if their answer might not be completely accurate or if their responses could vary in different situations. Often the surveys did not completely capture the intended idea. Sometimes, instruments used offensive language or ideas. And in some cases, there just were not any instruments to measure what they thought was important.

*What were common adaptations?*

Common adaptations included: (1) adding prefaces to increase precision or explain context; (2) modifying items to simplify sentence structure; (3) substituting difficult vocabulary words, confusing terms, or figures of speech with more straightforward terms; (4) adding hotlinks that define problematic terms or offer examples or clarifications; (5) adding graphics to increase clarity of response options; and (6) adding new items related to autism-specific aspects of the construct.

*How will this article help autistic adults now or in the future?*

We hope that this article encourages researchers to collaborate with autistic adults to create better survey instruments. That way, when researchers evaluate interventions and services, they can have the right tools to see if they are effective.

## Introduction

**D**ESPITE AUTISM BEING a lifelong disability, the vast majority of autism research, advocacy, and services have focused on children.<sup>1</sup> Not surprisingly, reviews on almost any topic in the adult autism literature—be it phys-

ical or mental health, health care, employment, social services, social functioning, or other life outcomes—highlight the paucity of data on adulthood and the presence of important methodological concerns about including autistic adults in research.<sup>2–9</sup> Accordingly, in the United States, the Interagency Autism Coordinating Committee has called for

increased research on adult services in its strategic plan.<sup>1</sup> However, accurately evaluating the effectiveness of services interventions depends on the existence of validated patient-reported outcome measures (PROMs). Whereas some research may rely on administrative or observational data, studies evaluating services interventions—especially interventions that aim to be patient-centered—usually need to combine such data with PROMs. PROMs may exist for many of the outcomes of interest to the autistic community, but most have not been validated in this population and are likely inaccessible to autistic adults. As a result, studies often inappropriately rely on parental or caregiver report, which can equally decrease the validity of findings and raises ethical concerns.<sup>10</sup> Similarly, the use of measures validated only with general populations may yield inaccurate findings in populations of autistic adults or may exclude participants with greater disability-related challenges.

Recommendations exist for translating instruments to other languages,<sup>11</sup> culturally adapting instruments,<sup>12</sup> or adapting materials for use with people with intellectual disability.<sup>13</sup> However, the literature provides little guidance on how to adapt instruments to be accessible to autistic adults, what the adaptation process should entail, or what main issues need to be considered when adapting measures for this population. Thirteen years ago, when we started collecting survey data from autistic participants, we created adaptation processes based on the first author's experience conducting participatory research with other populations. In the intervening years, we have used a participatory approach to create or adapt multiple instruments for use with populations of autistic adults or people with intellectual disability and have included such instruments in six separate studies. This article reviews our experience, focusing on lessons learned that may help other researchers adapt or create measures to be used with autistic adults and people with intellectual disability. While we used a community-based participatory research (CBPR) approach on our projects,<sup>14</sup> we offer recommendations for a variety of collaborative relationships, including partnerships that use a CBPR approach, teams that use a co-production model, and researchers who work with autistic adults in an advisory capacity.

## Institutional Ethnography

### *Institutional context*

This article describes work conducted by two closely related academic–community partnerships. The Academic Autism Spectrum Partnership in Research and Education (AASPIRE; [www.aaspire.org](http://www.aaspire.org))<sup>15,16</sup> is an ongoing National Institutes of Health-funded partnership based in the United States. Founded in 2006, AASPIRE conducts research on topics of high importance to the autistic community, including health care,<sup>17–21</sup> employment, well-being,<sup>22</sup> and autistic burnout. The Partnering with People with Developmental Disabilities to Address Violence Consortium was formed to conduct a single Centers for Disease Control-funded survey about violence and health in people with developmental disabilities in Oregon and Montana (the “Partnering Project”).<sup>23–26</sup>

Both partnerships use a CBPR approach<sup>14</sup> wherein academic and community partners collaborate throughout all phases of the research and share equally in the decision-

making process.<sup>16</sup> Both teams include academic researchers, autistic adults, family members, and disability and health services providers (with some partners serving in multiple roles). The Partnering Project was focused more broadly on adults with developmental disabilities, so it also included nonautistic adults with intellectual disability and other developmental disabilities. In both partnerships, some team members have had additional physical, sensory, or mental health disabilities.

AASPIRE has been regularly holding team meetings with academic and community partners via text-based group chats since 2006 and has a very active team e-mail list for asynchronous communication. Given the long length of the collaboration, some partners have left the team and others have joined. The Partnering Project held in-person meetings regularly between 2009 and 2013 while the project was actively funded; since then, a subset of the initial team members have communicated remotely, as needed, via a team e-mail list. More information on the CBPR aspects of both partnerships is available elsewhere.<sup>15,16,25,27–30</sup>

### *Ethnographic methods*

We recently conducted an institutional ethnography of these partnerships to create the AASPIRE Guidelines for the Inclusion of Autistic Adults in Research<sup>16</sup> and the AASPIRE Web Accessibility Guidelines for Autistic Web Users.<sup>27</sup> These ethnographies used an iterative process, which combined discussions among current team members with a review of several hundred artifacts (e.g., meeting minutes, study protocols, grant proposals, comments from peer-reviewers, and published articles). For the current article, we focus on our experiences adapting or creating survey instruments to offer additional context and depth to the recommendations and to provide detailed examples for other researchers who wish to conduct surveys with autistic adults.

To accomplish this goal, we conducted the following additional artifact reviews:

- We compared the original and final versions of all survey instruments that the group formally adapted and tested in at least one sample of autistic adults.
- We re-reviewed all meeting minutes where community partners discussed survey instruments.
- We reviewed available change logs describing changes the team made to surveys.
- Where available, we reviewed early drafts of surveys that included community partners' suggested edits and comments.
- As AASPIRE communications primarily occur via text-based chat or e-mail, we reviewed all available AASPIRE meeting transcripts related to instrument development or adaptation. We also identified and reviewed several additional e-mail threads discussing survey instruments.

We invited current and recently active team members from both partnerships to participate in this extension of our work and co-author this article. The first two authors are AASPIRE's founding academic and community co-directors (C.N. and D.M.R.). Both served in leadership positions in each of the related AASPIRE and Partnering Project studies, participated in all the original discussions under review,

and conducted the original artifact reviews to create the AASPIRE guidelines.<sup>16,27</sup> Although the second author (D.M.R.) has since transitioned to an academic role,<sup>28</sup> she served as a community partner through most of the survey adaptation process. The third author (K.E.M.) has served as an AASPIRE academic partner since the beginning of the partnership and was the evaluator for the Partnering Project. The remaining co-authors served as community partners or research staff on one or more of the studies included in the review. The first three authors and a research assistant (K.Y.Z.) conducted the additional artifact reviews necessary for this analysis; the remainder deepened the review with their recollections and helped form final recommendations.

### *Survey studies included in the ethnography*

For this article, we focused on five AASPIRE survey-based studies and the Partnering Project survey (see Table 1 for more details.). AASPIRE has also occasionally provided consults to other researchers who seek feedback from our community partners on their own research projects. In this ethnography, we reviewed a consultation with a researcher who wanted to adapt measures to study anxiety and insomnia in autistic adults.

## **Lessons Learned**

### *Processes for survey adaptation or creation*

While we have refined our adaptation processes over time, our partnerships have used a relatively consistent approach that includes:

- (1) Co-creating collaboration guidelines and providing community partners with necessary background about terminology and processes used in survey research;
- (2) Collaboratively selecting which constructs to measure;
- (3) Discussing each construct so that we can have a shared understanding of what it means;
- (4) Identifying existing instruments for each construct;
- (5) Selecting among available instruments (or deciding that none are acceptable and that we need to create a measure *de novo*);
- (6) Assessing the necessary adaptations for each instrument;
- (7) Collaboratively modifying prefaces, items, or response options, as needed;
- (8) Adding “hotlink” definitions where necessary to clarify or provide examples of terms and constructs;
- (9) Creating new measures, when needed, in partnership with autistic adults;
- (10) Considering the appropriateness of creating proxy report versions of each adapted measure; and
- (11) Assessing the adapted instruments’ psychometric properties (Table 2).

Community partners with different educational attainment or functional accommodation needs have sometimes noted different concerns or suggested contradicting adaptations (e.g., differing preferences for simpler versus more specific language). We entertained the idea of creating

multiple versions of instruments, but in all cases so far, we have been able to reach consensus by working together to better understand the barriers and then brainstorm solutions that work across these different needs. As such, we strongly recommend that researchers collaborate with community partners with a wide range of characteristics and backgrounds to be able to better represent the wide spectrum of autistic adults or people with intellectual disability.

Our own projects have used a CBPR approach, with autistic adults (and in the case of the Partnering Project, people with other developmental disabilities) co-leading the entire process, collaborating as equal partners throughout each step, and jointly making all decisions using a consensus process. The instrument adaptation process has been at times intense and time-consuming. For example, in the Partnering Project, where we adapted or created 15 instruments for use with people with developmental disabilities, we were usually able to adapt only one instrument during each 2- to 3-hour in-person meeting (after academic researchers and the community partners on the steering committee had already identified instruments and created written materials for the other community partners). Given that most community partners can be expected to participate in at most two to three meetings per month, the instrument adaptation process took over a year to complete.

We recognize that not all researchers are willing or able to use a CBPR model. We envision that teams who use a co-production model could follow very similar steps to those that we used, but without the expectation that community partners share power equally throughout all aspects of the research. However, most autism researchers do not use participatory methods at all.<sup>31,32</sup> Given the need for at least some input from autistic adults to ensure meaningful and valid data collection, we would recommend that all autism researchers at least consider an advisory model, where autistic adults help assess existing measures and provide recommendations for possible adaptations.

Our AASPIRE consultations with other researchers serve as one example of how researchers can obtain input from autistic adults. In the example we reviewed for this ethnography, the Principal Investigator selected the constructs she wished to include and identified potential instruments. She then shared these instruments, over e-mail, with our AASPIRE community partners and asked for their feedback on which instruments were easiest to use, which items or issues caused problems, and what potential solutions might be. She then made decisions on how to adapt her survey instruments based on that feedback. This process was facilitated by the fact that our community partners already had significant experience adapting other instruments and had a strong working relationship with AASPIRE academic partners. Researchers who wish to create their own advisory boards should plan to spend the time and effort needed to build trust and to provide advisors with enough background about survey research methods to be able to participate meaningfully in the process.

Finally, some autistic adults may not be able to participate in surveys directly using the strategies and resources available to date to support direct report. In such cases, proxy reporting may be appropriate. However, proxies may not be able to report on certain constructs, especially ones that describe internal states. It is also sometimes difficult to separate

TABLE 1. SURVEY STUDIES INCLUDED IN THIS REVIEW

<i>Construct</i>	<i>Original instrument/source</i>	<i>Comments</i>
<i>AASPIRE Healthcare Experiences Survey</i>		
An online survey of 209 autistic adults and 228 nonautistic adults with and without other disabilities, comparing their experiences with health care <sup>17</sup> and barriers to care. <sup>21</sup>		
Unmet health care needs	Items from the 2002/2003 Joint Canada/United States Survey of Health <sup>39</sup>	Created the 6-item Unmet Healthcare Needs Checklist (re-used in future health care studies)
Health care utilization	Items from the 2002/2003 Joint Canada/United States Survey of Health <sup>39</sup> and the 2007 National Health Interview Survey (NHIS) Questionnaire—Adult Access to Health Care & Utilization <sup>40,41</sup>	Adapted items used again in future health care studies
Satisfaction with patient–provider communication	Items from the NIH Health Information National Trends Survey (HINTS) <sup>42</sup>	Created first version of the AASPIRE Patient–Provider Communication Scale (asking about past 12 months). Revised version used in other health care studies
Health-related Internet use	Items from the NIH Health Information National Trends Survey (HINTS) <sup>42</sup>	
Bias in health care	Scale used in the Commonwealth Fund’s 2001 Health Care Quality Survey <sup>43</sup>	Created two versions of each item: one about race/ethnicity and another about disability
Barriers to health care	Barriers to Accessing Health Care for People with Disabilities Checklist	Created and tested the Barriers to Healthcare Checklist–Long Form; recommended consolidation to the Barriers to Healthcare Checklist–Short Form, which was then used in future studies
Chronic disease self-efficacy	Chronic Disease Self-Efficacy Scales—from Stanford Patient Education Research Center <sup>44,45</sup>	Separated items into two scales, one for that can be answered by anyone and the other with items that can only be answered by participants with chronic diseases
Supports in accessing health care	Created <i>de novo</i>	
Demographic and disability characteristics	Created <i>de novo</i>	
<i>AASPIRE Identity, Community, and Well-Being Survey</i>		
An online survey of 151 autistic and 173 nonautistic adults focused on online community involvement, identity, and well-being. <sup>22,46</sup>		
Autistic identity	Disability Identity Scale—Chicago Center for Disability Research <sup>47</sup>	Adapted to reflect autistic identity rather than disability identity
Involvement in the online community	Gallop Poll and new items	Adapted to reflect constructs of interest to study, including online autistic community involvement
Sense of community	Sense of Community Index 2 (SCI-2) <sup>48</sup>	Selected subscales most relevant to study and referenced online autistic community
Psychological well-being	Scales of Psychological Well-being <sup>49</sup>	Selected subscales most accessible to autistic adults and of theoretical interest to study
Social support over the Internet/face-to-face	Social Provisions Scale	Changed item lead to measure social support online and in-person
<i>Autism Healthcare Accommodations Tool Test–Retest</i>		
A 2-week test–retest study with 59 autistic adults (42 of whom participated directly and 17 via a proxy reporter) to assess the reliability of the AHAT—a survey-based tool to identify and report patient’s accommodation needs. <sup>20</sup>		
Health care accommodation needs	Created <i>de novo</i>	Developed the Autism Healthcare Accommodations Survey, used in future interventions

(continued)

TABLE 1. (CONTINUED)

<i>Construct</i>	<i>Original instrument/source</i>	<i>Comments</i>
<i>AASPIRE Healthcare Toolkit Evaluation Study</i>		
A pre- and postintervention survey to test the AASPIRE Healthcare Toolkit with a national convenience sample of 170 autistic adults (136 of whom participated directly and 34 via a proxy reporter). <sup>20</sup>		
Unmet health care needs	Unmet Healthcare Needs Checklist (Originally adapted in AASPIRE Healthcare Experiences Survey)	
Health care utilization	Originally adapted in AASPIRE Healthcare Experiences Survey	
Satisfaction with patient–provider communication	AASPIRE Patient–Provider Communication Scale (originally adapted in AASPIRE Healthcare Experiences Survey)	Changed from past 12 months to last visit
Barriers to health care	Barriers to Healthcare Checklist–Short Form	First test of short-form
Health care self-efficacy	Healthcare Self-Efficacy Scale–new instrument	
<i>AASPIRE Healthcare Toolkit Integration Study</i>		
A pre- and postintervention survey with 244 autistic adults (194 of whom participated directly and 50 via a proxy reporter) to evaluate the integration of the AASPIRE Healthcare Toolkit in three health care systems in California and Oregon. <sup>33</sup>		
Unmet health care needs	Unmet Healthcare Needs Checklist (Originally adapted in AASPIRE Healthcare Experiences Survey)	
Health care utilization	Originally adapted in AASPIRE Healthcare Experiences Survey	
Satisfaction with patient–provider communication	AASPIRE Patient–Provider Communication Scale (originally adapted in AASPIRE Healthcare Experiences Survey; revised in AASPIRE Healthcare Toolkit Evaluation Study)	
Barriers to health care	Barriers to Healthcare Checklist–Short Form	
Health care self-efficacy	Healthcare Self-Efficacy Scale (created in AASPIRE Healthcare Toolkit Evaluation Study)	Factor analysis revealed two factors: individual health care self-efficacy and relationship-dependent health care self-efficacy
Provider/staff use of accommodations	Created <i>de novo</i>	
Visit preparedness	Created <i>de novo</i>	
<i>Partnering with People with Developmental Disabilities to Address Violence Project</i>		
An in-person survey, using an accessible Audio-Computer Assisted Survey Interview, with 350 adults with developmental disabilities in Oregon and Montana to assess the relationship between violence and health in people with developmental disabilities. <sup>23–25</sup>		
Physical symptoms	Patient Health Questionnaire—Physical Symptom Scale (PHQ-15) <sup>50</sup>	
Secondary conditions	Health Conditions Checklist, <sup>51</sup> which itself was an adaptation of the Secondary Conditions Surveillance Instrument <sup>52</sup>	
Depression	Center for Epidemiological Studies Depression Scale (CESD-10) <sup>53,54</sup>	
Post-traumatic stress disorder	PTSD Checklist <sup>55,56</sup>	
Perceived stress	Perceived Stress Scale (PSS-4) <sup>57,58</sup>	
Social support	MOS-Social Support Scale <sup>59,60</sup>	
Substance use	Items loosely based off of CAGE Questionnaire <sup>61</sup> and AUDIT-C <sup>62</sup>	

(continued)

TABLE 1. (CONTINUED)

<i>Construct</i>	<i>Original instrument/source</i>	<i>Comments</i>
Child abuse	Items from Adverse Childhood Experiences Questionnaire <sup>63</sup>	Factor analysis of adapted items yielded three factors: Childhood Physical Abuse, Childhood Sexual Abuse, and Childhood Disability Abuse
Adult abuse	Abuse items used in Safer and Stronger Program <sup>64</sup>	
Perpetrator characteristics	Perpetrator characteristic items used in Safer and Stronger Program <sup>64</sup>	
Barriers to help seeking	Barriers to help-seeking items used in Safer and Stronger Program <sup>64</sup>	
Help-seeking behaviors	Created <i>de novo</i>	
Life impact of abuse	Created <i>de novo</i>	
Disability characteristics and number of functional limitations	Created <i>de novo</i>	
Experience taking questionnaire	Created <i>de novo</i>	

AASPIRE, Academic Autism Spectrum Partnership in Research and Education; AHAT, Autism Healthcare Accommodations Tool; AUDIT-C, Alcohol Use Disorders Identification Test-Concise; PTSD, post-traumatic stress disorder.

their own perspective from the proxy report. Therefore, for each construct, we have thought carefully about whether or not a proxy might be able to answer on behalf of a participant, and if so, we have reworded items to make it clear when proxies are reporting on behalf of the participant versus when they are offering their own opinion.

Clearly, one must reassess the psychometric properties of adapted instruments. Data on the psychometric properties of our adapted scales are available elsewhere.<sup>17,20–25,33</sup> Overall, the adapted and new scales demonstrated promising psychometric characteristics, although further research needs to confirm their validity in other samples.

*Common concerns about existing instruments and proposed adaptations*

Our community partners have found many existing instruments that are well studied in general populations to be inaccessible to autistic adults or people with intellectual disability. In reviewing available instruments, partners often remarked that, if taking a survey that used these instruments, they would experience significant confusion, frustration, anxiety, or anger. They repeatedly stated that, faced with such measures, they would offer unreliable answers, leave items blank, or just stop participating in the study. Their comments raise significant concerns both about the validity and risks of studies that use instruments, which have not been adapted or tested with autistic adults.

We noticed the following concerns that were common across multiple instruments:

1. Language complexity and pragmatics. Community partners across all studies noted many issues related to the language used in existing instruments. Some concerns echoed well-known issues for people with intellectual disability or low literacy, including the use of difficult vocabulary, confusing terms, complex sentence structure, double negatives, or

convoluted phrasings. In many cases, we were able to substitute difficult vocabulary (e.g., “confide in”) with simpler terms (e.g., “share personal information”). Notably, we often were able to simplify complicated phrasing without changing the meaning of the item. However, partners also identified language concerns that may be more specific to autism, such as the use of figures of speech or imprecise language. Again, in most cases, we were able to substitute problematic phrases with more concrete and specific language.

However, in some cases, the solutions were more challenging. For example, some partners’ initial suggestions to simplify language resulted in other partners no longer being able to answer the items due to a loss of precision. Similarly, initial attempts to increase precision often resulted in long convoluted sentences. In such cases, we often relied on “hotlinks” that would allow users to click on the problematic phrase to obtain a definition or an example. (Research assistants administering surveys over the phone or in-person were instructed to offer these definitions or examples to participants verbally if they wanted them.) Examples of terms that needed hotlinks included those related to medical care (e.g., “preventive healthcare” or “Pap smear”) or medical concepts (e.g., feeling “emotionally numb”); vague terms or confusing terms such as “regularly” or “on guard”; or terms that could have multiple interpretations (e.g., “lonely” or “sexual activity”). Sometimes, community partners suggested the use of hotlinks when they felt that participants may need examples to understand an item.

Table 3 shows specific examples of how we adapted instruments to address such issues.

2. Likert scales with imprecise response options. Community partners, across all studies, have struggled with Likert-style response options, especially when they used vague terms that may be difficult to differentiate meaningfully (e.g., “a little of the time” versus “some of the time”). We considered removing Likert-style responses and offering

TABLE 2. INSTRUMENT ADAPTATION PROCESS

<i>Activity</i>	<i>CBPR or co-production model</i>	<i>Advisory model</i>
Create collaboration guidelines and provide com. partners with necessary background about terminology and processes used in survey research	Acad. and com. partners	Acad. researcher and com. advisors (but consider working with pre-existing teams)
Select which constructs to include in the survey	Acad. and com. partners	Acad. researchers
Discuss constructs to ensure a shared understanding of what each one means	Acad. and com. partners	If possible, discuss with com. advisors
Identify existing instruments to measure each construct. Prepare materials to share with com. partners.	Acad. partners	Acad. researchers
<ul style="list-style-type: none"> <li>• General approach to instrument adaptation, including desire to only make changes that are absolutely necessary.</li> <li>• Copies of each instrument and its instructions/scoring.</li> <li>• Lay-friendly summary of how well each measure has been studied in other populations; if and how it has been used with autistic adults; and available psychometric data.</li> </ul>		
Review existing instruments to determine which ones to use	Community partners	Community advisors
<ul style="list-style-type: none"> <li>• Comment on how well each instrument captures intended construct.</li> <li>• Comment on how easy it would be to complete each instrument as is.</li> <li>• Comment on whether or not each instrument uses offensive or ableist concepts.</li> <li>• Comment on any other concerns related to using instrument with autistic adults.</li> <li>• Comment on which adaptations, in general, would be needed to make the instrument accessible to autistic adults and how easy it would be to make those adaptations.</li> </ul>		
Decide which instruments to use or adapt. If no instrument can be adapted feasibly, then consider creating a new measure.	Acad. and com. partners	Acad. researchers
For each existing instrument that is being adapted, review preface, individual items, and response options, paying particular attention to	Primarily com. partners (although academic partners actively participate in the discussion)	Community advisors
<ul style="list-style-type: none"> <li>• Difficult vocabulary or confusing terms</li> <li>• Convoluted sentence structure</li> <li>• Sentence length and complexity</li> <li>• Incomplete sentences</li> <li>• Double negatives</li> <li>• Imprecise language</li> <li>• Figurative speech</li> <li>• Confusing or inconsistent pronouns</li> <li>• Use of the passive voice</li> <li>• Need for additional context</li> <li>• Need to answer differently when thinking of different situations</li> <li>• Overlap between what is being assessed and underlying autism</li> <li>• Ableist or offensive language</li> <li>• Imprecise or incomplete response options</li> </ul>		

(continued)

TABLE 2. (CONTINUED)

Activity	CBPR or co-production model	Advisory model
<p>Brainstorm possible solutions to each issue. Consider the following potential adaptations</p> <ul style="list-style-type: none"> <li>● Addition or modification of preface or instructions to increase precision or explain context</li> <li>● Simplifying sentence structure</li> <li>● Changing passive voice to active voice</li> <li>● Clarifying pronouns or changing them to be consistent</li> <li>● Substituting difficult vocabulary words, confusing terms, or figures of speech with more straightforward terms</li> <li>● Adding hotlinks that define problematic terms or offer examples or clarifications</li> <li>● Adding graphics to increase clarity of response options</li> <li>● Adding new items related to autism-specific aspects of the construct.</li> </ul> <p>Try to avoid</p> <ul style="list-style-type: none"> <li>● Changing intended meaning of an item</li> <li>● Decreasing precision when substituting difficult vocabulary with simpler terms</li> <li>● Increasing sentence length or complexity to a great degree when trying to add precision</li> <li>● Removing items from scored scales</li> <li>● Changing overall scoring of scored scales, unless absolutely necessary.</li> </ul> <p>If creating new measures, design, create, review, and finalize items with each of the above considerations in mind.</p>	<p>Acad. and com. partners work together to make each adaptation, using a consensus process, to make final decisions on each measure</p>	<p>Community advisors offer suggestions; academic researchers make final decisions based on com. advisor feedback</p>
<p>If creating proxy report version</p> <ul style="list-style-type: none"> <li>● Discuss which constructs are and are not possible for a proxy to report on</li> <li>● Pay close attention to wording of items to make it clear when proxy is answering about the participant vs. about themselves.</li> </ul> <p>Assess psychometric properties of new or adapted instruments. Consider using</p> <ul style="list-style-type: none"> <li>● Cognitive interviewing to assess content validity</li> <li>● Pilot testing full survey to assess participant burden and feasibility</li> <li>● Cronbach's alpha to assess internal consistency reliability for scored scales</li> <li>● Test-retest comparison to test stability over time</li> <li>● Factor analysis to assess structural validity</li> <li>● <i>A priori</i> hypothesis testing of expected associations to assess construct validity</li> </ul>	<p>Acad. and com. partners discuss which items should be included; academic partners create draft measure; com. partners review measure; group jointly adapts and finalizes scale</p> <p>Acad. and com. partners</p>	<p>Acad. researchers create draft measure; com. advisors review measure and offer suggested edits; academic researchers make final decisions</p> <p>Acad. researchers</p>
<p>Assess psychometric properties of new or adapted instruments. Consider using</p> <ul style="list-style-type: none"> <li>● Cognitive interviewing to assess content validity</li> <li>● Pilot testing full survey to assess participant burden and feasibility</li> <li>● Cronbach's alpha to assess internal consistency reliability for scored scales</li> <li>● Test-retest comparison to test stability over time</li> <li>● Factor analysis to assess structural validity</li> <li>● <i>A priori</i> hypothesis testing of expected associations to assess construct validity</li> </ul>	<p>Acad. and com. partners collaborate on validations studies (with separate population of autistic adults or people with disability)</p>	<p>Acad. researchers conduct study with separate population of autistic adults or people with intellectual disability</p>

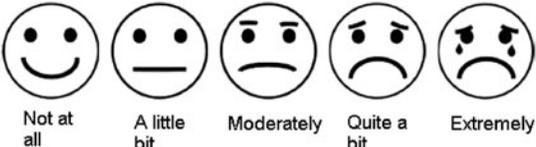
Acad., academic; CBPR, community-based participatory research; com., community.

TABLE 3. SAMPLE ADAPTATIONS

<i>Sample adaptations involving simple substitutions</i>		
<i>Issue</i>	<i>Original</i>	<i>Adapted</i>
Difficult vocabulary	“confide in” “if you were confined to bed”	“share personal information” “if you had to stay in bed for many days”
Complicated phrasing	“felt confident about your ability to handle your personal problems” “avoid thinking about or talking about a stressful experience from the past or avoid having feelings related to it”	“felt you could handle your personal problems” “tried not to think about, talk about, or have feelings about a stressful experience from the past”
Figures of speech	“The paperwork to fill out is too much for me.” “to be more ineffective” “things were going your way” “feeling as if your future will somehow be cut short” “could not get going” “able to build home”	“I have problems filling out paperwork” “less effective” “things in your life were going well” “feeling as if your life would end quickly” “had trouble getting started on activities” “able to create home environment”
<i>Sample adaptations involving the use of a hotlink definition or example</i>		
<i>Issue</i>	<i>Item</i>	<i>Hotlink</i>
Confusing terms	In the last month, how much have you been bothered or upset by being “super alert” or watchful or on guard?	On guard—constantly looking out for something bad.
Medical concepts or terminology	In the last month, how much have you been bothered or upset by physical reactions when something reminded you of a stressful experience from the past?	Physical reactions—heart pounding, trouble breathing, or sweating.
	In the last month, how much have you been bothered or upset by feeling emotionally numb or being unable to have loving feelings for those close to you?	Emotionally numb—not feeling much of anything; not being able to feel very happy or very sad.
Terms with potential for multiple interpretations	During the past week I felt lonely.	Lonely—the feeling of being alone when you do not want to be alone.
	During the past 4 weeks, how much have you been bothered by pain or problems during sexual activity	Sexual activity—vaginal sex, anal sex, oral sex, masturbation.
Need for examples	In the last month, how much have you been bothered or upset by a loss of interest in things that you used to enjoy?	Things—like eating your favorite foods or spending time with the people you like.
	Does your disability make it harder to take care of your daily personal needs without help from another person, assistive equipment, or other accommodations?	Assistive equipment—examples of assistive equipment include a wheelchair, communication device, service animal, or hearing aid. Accommodations—examples of accommodations include ramps, changes in lighting, extra time, large print, accessible restrooms, and subtitles.
<i>Adaptations to response options</i>		
<i>Type of response</i>	<i>Original</i>	<i>Adaptation</i>
Proportion of the time	(a) None of the time; (b) a little of the time; (c) some of the time; (d) most of the time; (e) all of the time	 <p>None of the time    A little of the time    Some of the time    Most of the time    All of the time</p>

(continued)

TABLE 3. (CONTINUED)

<i>Adaptations to response options</i>		
<i>Type of response</i>	<i>Original</i>	<i>Adaptation</i>
Degree to which participant is bothered	(a) Not at all; (b) a little bit; (c) moderately; (d) quite a bit; (e) extremely	 <p>Not at all      A little bit      Moderately      Quite a bit      Extremely</p>
<i>Issues addressed by inserting prefaces with greater context or instructions</i>		
<i>Issue</i>	<i>Original</i>	<i>Adaptation</i>
Need for context	In original instrument, items began with “During the past 12 months, how often did doctors or other health care providers ...”	Inserted preface with the following text: “The next set of questions again asks about your ‘provider.’ Please think of your primary care provider or ‘regular doctor.’ If you do not have a primary care provider, then think of the health care provider you have seen most frequently in the past 12 months. If you have not seen a health care provider in the past 12 months, think of the last health care provider you saw.”
<i>Other global issues</i>		
<i>Issue</i>	<i>Solution</i>	
Anxiety around not being able to answer with 100% accuracy	<ul style="list-style-type: none"> <li>• Frequent reminders to “please give your best guess from the provided answers.”</li> <li>• Comment boxes on each page with the following statement: “If you are not sure how to answer a particular question, please make your best guess and move on to the next question. If you would like to, you can write comments in the comment box below. (Note: information you choose to provide in the comment box will be read, but it will not be considered an answer to the survey questions.)”</li> </ul>	
Variation in potential responses in different situations	<ul style="list-style-type: none"> <li>• Changed instructions to only think about last visit with primary care provider (instead of all visits with any health care provider over the past 12 months)</li> </ul>	
Need for additional items to fully capture construct	<ul style="list-style-type: none"> <li>• Added two items about receptive and expressive communication to scale on satisfaction with patient-provider communication</li> <li>• Added additional barriers about sensory sensitivities and communication skills to checklist about barriers to health care</li> </ul>	
Ableist or offensive concepts	<ul style="list-style-type: none"> <li>• Selected different scales or created new measures</li> </ul>	

yes/no responses, as is sometimes recommended for use with people with intellectual disability. However, autistic partners consistently noted that dichotomous response options were even more problematic, as it was rare for something to always be true or always be false.

Our solutions to this concern have evolved over time. For example, in an AASPIRE team meeting in 2009, community partners discussed their frustration with the “Always/Usually/Sometimes/Never” options offered on an existing health care satisfaction scale, especially as there seemed to be a significant gap between “never” and “sometimes.” They brainstormed the possibility of substituting those terms with percentages or fractions in an effort to add precision but recognized that some participants may find math problematic. Thus, they decided to leave the options as is but added the following parenthetical comment to the preface to help those participants who needed the extra information: “(‘Always’

means around 100% of the time; ‘Usually’ means around 66% or 2/3 of the time; ‘Sometimes’ means around 33% or 1/3 of the time; and ‘Never’ means around 0% of the time.)”

A few years later, similar issues arose in instrument adaptation meetings for the Partnering Project. This time, with a larger proportion of community partners with intellectual disability, the group discarded the notion of including percentages, even in a parenthetical comment in the preface. Ultimately, we reached consensus by adding graphics of cylinders filled to varying degrees, so that, for example, the words “most of the time” are accompanied by a cylinder that is 80% full. We created other graphics (e.g., images of faces) for other types of response options (Table 3).

3. Anxiety around answering accurately. Community partners often discussed that they would have difficulty in answering items, especially about service utilization or other

fact-based questions, because they were concerned that they might not be completely accurate. For example, they might not remember the exact number of times they had been to a clinic, the date of their last preventative health services, or how often they participated in certain activities. We thus inserted frequent reminders asking participants to “make their best guess.” In early studies, we also included a comment box on every page to allow participants space to describe some of their concerns that were not easily captured in a forced-choice response scale (Table 3). Participants often commented that they really appreciated that format, but due to technical issues with our audio computer-assisted self-interview system, we did not use comment boxes in later studies. We would still recommend their use when technically feasible.

4. Potential for varying responses when thinking of different situations. Community partners often felt that they would not be able to answer survey questions because their responses could vary dramatically in different situations. For example, when asked to choose between two instruments assessing sleep quality, community partners recommended against using a scale that asked questions about when they went to sleep or how many hours they slept because they thought it varied too much from night to night.

Similar issues arose when we adapted an instrument on satisfaction with patient–provider communication. The initial instrument asked participants how often doctors or other health care providers did certain behaviors over the past 12 months. Community partners felt that they could not answer because some of their providers may have demonstrated awful communication behaviors, whereas others had good communication behaviors. In our first health care survey, we decided to use a preface to guide participants to think about a single provider (their primary care provider, or if they did not have one, then the provider they saw most often). While they felt that was an improvement over the initial scale, they were still concerned about this format as they had to think about every interaction and try to average their experiences over time. Thus, the next time we used the instrument—as part of our intervention assessment—we decided to simply ask participants to think about their last visit with their primary care provider. This adaptation not only addressed the problem of having to think about multiple different encounters, but it also made it easier to assess potential changes related to the intervention. Unfortunately, though, it also made it impossible to compare results from our earlier studies.

5. Inability to fully capture construct. In several circumstances, community partners felt that existing instruments did not fully capture the construct in the context of autism. For example, while a scale assessing satisfaction with patient–provider communication addressed many important aspects of the construct (e.g., offering the patient the chance to ask questions; paying attention to emotions; involving the patient in shared decision-making), it did not specifically address receptive and expressive communication, presumably because patients in the general population may take those aspects for granted. We thus added two new items about whether the provider communicated in a way the participant could understand and whether the provider understood what the participant was trying to communicate.<sup>17,33</sup> Similarly, a

checklist assessing barriers to care in patients with disabilities included many important barriers. However, it did not include barriers that may be more common for autistic patients, such as those related to sensory sensitivities or communication. Our team thus added new items to assess such barriers.<sup>21</sup>

#### *Reasons for creating new measures*

Additional issues emerged during the instrument selection process that could not always be solved by adapting measures. Sometimes instruments were rejected outright because they used offensive conceptualizations of autism. In other cases, we were unable to identify any instruments that community partners felt captured the intended construct well enough to warrant adaptation. For example, while we identified measures of chronic illness self-efficacy, and in fact adapted one for use in our first health care survey,<sup>17</sup> upon further reflection, partners felt that it still did not adequately address the health care self-efficacy issues most important to autistic adults. We thus created a new health care self-efficacy measure for use in our subsequent studies.<sup>20,33</sup> Similarly, while many people recommend that health care workers make accommodations for patients with disabilities, we were unable to identify any instruments measuring whether patients received the accommodations they needed. Thus, we created a new instrument for this construct.<sup>33</sup> While reviewing best practices for instrument creation is beyond the scope of this article, we do recommend including autistic adults in the process. The same concerns partners noted about existing measures may also affect new measures. Researchers should keep these issues in mind and work closely with autistic adults to ensure scales’ content validity and accessibility.

#### **Discussion**

In our work with autistic adults and adults with intellectual disability, we have consistently found that measurement adaptation may be necessary to validly collect data directly from participants. When reviewing existing measures, our community partners often felt that original instruments were inaccessible, maintaining that they would experience significant confusion, frustration, anxiety, or anger if they took a survey with these instruments. They warned that instruments may incompletely address the intended constructs; that their use could result in unreliable or incomplete data; or that study results may apply only to the subset of the population who are able to complete the unadapted measures. We recommend researchers heed these warnings and pay close attention to the accessibility of data collection instruments.

One expects a high level of rigor when translating or adapting measures cross-culturally or cross-linguistically<sup>11,12</sup>; however, this same care and attention has not traditionally been given to studies that include autistic adults as participants. For example, two recent systematic reviews found a dearth of studies assessing the measurement properties of tools to measure depression<sup>34</sup> or suicidality<sup>35</sup> in autistic adults and made recommendations for needed adaptations. Yet the literature provides almost no guidance on what an adaptation process may entail.

Over the past 13 years, we have refined a process for assessing and adapting instruments to be accessible to

autistic adults and people with intellectual disability. This article extends our recent guidelines for the inclusion of autistic adults in research<sup>16</sup> by offering a deeper look at our experience adapting survey instruments and providing detailed recommendations for other survey researchers. While we believe our partnerships greatly benefited from the use of a CBPR approach, wherein community and community partners share power equally through all phases of the research, we recognize that not all researchers may choose to use this approach. The adaptation process we describe may work well for research teams that use other co-production or consultative approaches, assuming that researchers pay close attention to ethically including autistic adults or people with intellectual disability on their teams. Our recent inclusion guidelines offer additional recommendations to help teams incorporate autistic adults as co-researchers or study participants.<sup>16</sup>

In reviewing artifacts from the adaptation of multiple instruments, we found several common concerns that arose across instruments. We recommend that research teams pay particularly close attention to language complexity, precision, and concreteness; the use of Likert scales with imprecise response options; and items with varying responses when respondents are thinking of different situations. Similarly, researchers should not assume that instruments created for general populations fully capture the intended construct for autistic adults. Although our instrument adaptation process was time-consuming, we found several common adaptations (e.g., simplifying language; adding prefaces; creating hotlinks with definitions or examples; adding graphics to Likert scales; or adding items to better capture autism-specific aspects of a construct) helped address a majority of concerns. Preliminary psychometric testing of our adapted instruments is very promising, with good internal consistency reliability, test-retest reliability, content validity, structural validity, convergent validity, and responsiveness to change.<sup>17,20–25,33</sup>

While participatory research with autistic adults was rare to nonexistent when we first started AASPIRE,<sup>31,32</sup> we are very excited by the rapid increase in the use of participatory methods with autistic adults. Several other research teams have worked with autistic adults to create, adapt, or augment survey instruments. For example, McConachie et al. examined the construct validity of the World Health Organization Quality of Life Measure (the WHOQoL-BREF) and developed nine additional autism-specific items based on consultations with groups of autistic adults in four countries.<sup>36,37</sup> While their methods may differ from ours, like us, they found that the existing measure did not fully capture the intended construct, so they worked with autistic adults to create additional items. Similarly, Rodgers et al.<sup>65</sup> consulted with autistic adults to adapt an anxiety scale to be more accessible to this population. Moreover, research teams have used participatory approaches to create new instruments on topics such as autistic adults' vulnerability to negative life experiences.<sup>38</sup> While we recognize that our recommended adaptation method is certainly not the only valid approach to improving the accessibility, reliability, validity, and utility of measurement instruments, we hope our recommendations will encourage other researchers to include autistic adults in the instrument development or adaptation process, while laying out clear steps for research teams to take to make the process useful and rigorous.

Our institutional ethnography has several important limitations. First, we focused on only two closely related partnerships. While we hope that our lessons learned may help other researchers, some of our experiences may be unique to our own partnerships. Second, although we reviewed a large number of artifacts, some records have been lost over time. Similarly, given the long nature of our collaboration, many of the original community partners who had participated in the instrument adaptation processes are no longer active in our group. Our recollections may differ from theirs. Furthermore, while we have intentionally included community partners with a wide range of characteristics, our teams cannot be fully representative of the entire autism spectrum. Also, due to the time commitment required, our partnerships inherently draw community partners with interest in research and the research process. Thus, our members may be more inclined to consider those issues when suggesting adaptations than might a community member with no interest in research. Additionally, the measurement adaptation groups for different studies have some overlap in membership, so the particular concerns and preferences of certain individuals may be more strongly reflected.

Despite these limitations, we feel our findings have important implications. If researchers choose measures just because they were used in other published studies, without consideration of accessibility, they could potentially be building a body of literature based on invalid, unreliable, or unrepresentative data. We hope that researchers can use our lessons learned to partner with autistic adults to assess existing instruments and adapt them as needed. Future research needs to adapt a wider range of instruments and to test them in large heterogeneous samples of autistic adults.

### Acknowledgments

We would like to thank all current and past AASPIRE and Partnering Project partners, as well as all the people who participated in these survey studies.

### Authorship Confirmation Statement

C.N. served as the Principal Investigator (PI) or co-PI on all the studies reviewed in this ethnography, co-led the instrument adaptation processes, designed and led this analysis, and wrote the article. D.M.R. served as the community co-PI on all the AASPIRE studies, served as a Steering Committee member on the Partnering Project, co-led all instrument adaptation processes, and participated in the artifact review. K.E.M. served as the PI for the AASPIRE Wellbeing Study and an academic co-investigator on the other AASPIRE studies, led the evaluation for the Partnering Project, and helped with the artifact review for the Wellbeing Study. E.M.L. and S.L. served as research assistants on the Partnering Project and helped write portions of the article. S.K.K. participated in the instrument adaptation process as a community partner on the AASPIRE team. L.M.B. participated in the instrument adaptation process as a community partner on the Partnering Project. M.K. served as the project manager on the Partnering Project. J.M. and M.H. are current community partners on the AASPIRE team. K.Y.Z. is a student intern on the AASPIRE team and helped with the artifact review. All co-authors helped interpret data and edited and approved the article. All co-authors have reviewed and approved

the article before submission. The article has been submitted solely to this Journal and is not published, in press, or submitted elsewhere.

### Author Disclosure Statement

No competing financial interests exist.

### Funding Information

The AASPIRE projects discussed in this article were funded by the National Institute of Mental Health (R34MH111536 and R34MH092503); the Oregon Clinical and Translational Research Institute (OCTRI), grant number UL1 RR024140 from the National Center for Research Resources (NCRR), a component of the National Institutes of Health (NIH), and NIH Roadmap for Medical Research; Portland State University; and The Burton Blatt Institute and Michael Morris. The Partnering with People with Developmental Disabilities to Address Violence Project was funded by Centers for Disease Control/Association of University.

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